

SERVICE SPECIFICATION / BUSINESS SYSTEMS

Business server deployment

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Plan, supply, install, configure, and validate the server environment that hosts a customer's approved business applications and records.

Intended outcome

An inventoried server environment with agreed application access, recorded configuration, tested recovery, and an identified support owner.

Service scope

The service covers workload discovery, a configuration-specific equipment schedule, physical installation, operating-system or virtualization setup, storage, network integration, administrative access, and the application prerequisites named in the project scope.

A grocery inventory application or a shared office system may use a tower server, rack server, hosted environment, or a combined design. Capacity, supported operating systems, power, storage resilience, licensing, and recovery requirements determine the selection.

How the system fits together

01 Applications	Named inventory, office, or operational workloads and supported software versions
02 Compute and storage	Processor, memory, drives, storage controller, and growth allowance
03 Network and power	Switch ports, address plan, secure management, rack or room, and UPS
04 Operations	Backups, restore testing, updates, monitoring, and support ownership

Typical project triggers

- A new internal application needs a dependable host
- An existing server needs replacement or migration
- Business records and access need a documented operating environment



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Delivery and acceptance

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The final project scope identifies quantities, locations, dependencies, and the evidence required at each delivery stage.

01 Discover and size

Record workloads, concurrent users, data volume, performance needs, operating-system support, licenses, and recovery objectives.

Acceptance evidence: Customer-approved workload and capacity schedule.

02 Prepare and configure

Confirm the equipment configuration and site readiness; install hardware, supported firmware, storage, operating environment, network settings, and role-based administration.

Acceptance evidence: Asset list, firmware and configuration record, and controlled administrator handoff.

03 Connect and transition

Install the scoped application prerequisites, test client-device access, and execute an approved migration or cutover with a documented rollback.

Acceptance evidence: Application access tests, migration reconciliation, and cutover record.

04 Verify and hand over

Run representative business tasks, confirm monitoring and backup jobs, restore an agreed sample, and review the runbook with the owner.

Acceptance evidence: Accepted task results, restore evidence, operating guide, and exception register.

Handover deliverables

- Configuration-specific equipment and licensing schedule
- Installed and labeled server with documented network and storage configuration
- Authorized administration and scoped application connectivity
- Recorded backup and sample-restore results
- Operating runbook, support contacts, and cutover or migration record

Closeout: GHT and the customer review the agreed evidence, record unresolved exceptions and owners, and confirm acceptance against the signed project scope.



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Planning and scope boundaries

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Customer and site inputs

- Applications and vendor-supported platform versions
- User and device counts, data size, growth, and performance targets
- Exact processor, memory, storage, controller, network, rack, and power requirements
- Operating-system, access, virtualization, application, backup, and support licenses
- Approved maintenance window, recovery objectives, and customer acceptance owner

Constraints and coordination

- Lenovo ST50 V3, ST250 V3, and SR250 V3 are configuration families; the approved bill of materials defines the actual system.
- Redundant power, hot-swap storage, operating systems, and licenses are not assumed to be included in a base server.
- Electrical work, room cooling, carrier changes, application development, and data cleanup require explicit scope.
- Availability targets, ongoing monitoring, backup retention, and support response commitments are set in the signed agreement.

Commercial scope and responsibilities

This specification describes the service framework. The signed statement of work defines included equipment, quantities, software licenses, integrations, access windows, schedule, pricing, warranty, and support coverage. Additional construction, electrical work, recurring subscriptions, and ongoing support require an explicit line item.

The customer appoints an acceptance owner and provides authorized access, required site information, and decisions. GHT records assumptions, coordinates assigned work, and submits changes for agreement before expanding the scope.

Technical references

[Lenovo — ThinkSystem ST250 V3 product guide](#) | Source review: 2026-09-06

[Microsoft — Install Windows Server](#) | Source review: 2026-09-06

[Service guide and project discussion](#) | Source review: 2026-09-06